

Airport opens new rental car area and atrium friends & family assistance center

Release Date: Monday, Nov. 12, 2018

Contact: Marketing Manager, 937-454-8200

As phase 2 of the Airport Terminal Modernization Project at the Dayton International Airport (DAY) progresses, two new areas are now open to the public.

The new rental car counter facility adjacent to the parking garage welcomed its first customers last week. Terrazzo flooring, a floor-to-ceiling glass front curtain wall and restrooms in the common area give passengers a first-class experience when using the rental car services. DAY offers guests a choice of the following rental car companies: Avis, Budget, Alamo, Enterprise, National, Hertz, Dollar and Thrifty. After picking up their bags, passengers can go directly to the new facility for their transaction and car pick-up.

"Attaching the rental car area to the garage is a strategic customer service focused move," said Terry Slaybaugh, Director of the Dayton International Airport. "It's a user-friendly and efficient experience that we're moving the whole terminal toward and a beautiful working environment for employees, several who have been here for over 25 years."

The Atrium Friends & Family Assistance Center (FFAC) is a newly enclosed space that will allow for meetings, seminars and gatherings related to airport planning or emergency events. In the event of an elevated situation, the FFAC is a safe zone for family members to gather and receive information from a team led by the airport with support from TSA, the airlines, Red Cross and others. The FFAC area provides shelter from the media and the public eye. The 3,300 sq. ft. room is at the south end of the terminal near ticketing. New restrooms are currently being constructed adjacent to this space and are set to open the end of December.

Both areas will be showcased on Thursday, Nov. 15, for an open house. Construction continues along the front terminal, inside and out, now focused near the center main entrance doors. Both the north and the south entrances

are open, providing walkways to the garage and the new rental car facility. Additional signage and concierge staff will continue to be present, ensuring smooth terminal operations and a positive passenger experience.

###

About Dayton International Airport

Located near the "Crossroads of the America" - Interstates 70 and 75, the Dayton International Airport (DAY) provides air service to travelers to and from Southwest Ohio. The DAY mission is to contribute to the prosperity of Southwest Ohio by connecting it to the rest of the world through our aviation system. Airport staff provide an enjoyable travel experience making DAY an easy to and through experience. For more information about the Dayton International Airport, visit www.flydayton.com or call the Marketing Manager at 937-454-8200.



